FORUM REPORT ON THE

7ᵀᴴ EDITION OF TANZANIA INTERNET GOVERNANCE

Date: 22ⁿᵈ to 23ᴿᵈ October, 2020

Location: Online @ Zoom(zoom icon)

Prepared by:

TzMAG Secretariat

Overview

The 7th Edition of Tanzania Internet Governance Forum (tzIGF) took place from 22nd to 23th October 2020. It was held virtually with 29 participants attending both the School of Internet Governance on 22nd October 2020 and the forum itself on 23rd October 2020. The meeting was held online using zoom meeting platform.

The event was graced by Engineer James Kilaba, the Director General of Tanzania Communications Regulatory Agency (TCRA).

This year we invited two trainers from African Union's Policy and Regulation Initiative for Africa (PRIDA). The trainer are Diplo Foundation Certified to deliver training on Internet Governance. The participants benefitted greatly from their training and experience on Internet Governance issues.

Purpose

The purpose of the meeting was to discuss key Internet Governance issues in our local Internet ecosystem, using the Global IGF themes of Data, Environment, Inclusion and Trust as mirror.

The tzIGF Call

The call for the forum and the school was made in the social media network of Twitter, Facebook and WhatsApp groups. The call attracted 96 individuals who registered and confirmed to attend the meeting. The call can be found here https://docs.google.com/forms/d/11PoXM_vRI5VljfR13zBT-rxixoKdh0ud8gy_wBR7Zbo/edit?ts=5f6c7093&gxids=7628

The forum's gender parity: Of the 96 responses to the call 32.3% were female and 67.7% were males. However 29 participants who attended the school and the forum 13 or 44.82% were females and 16 or 55.18% were males.
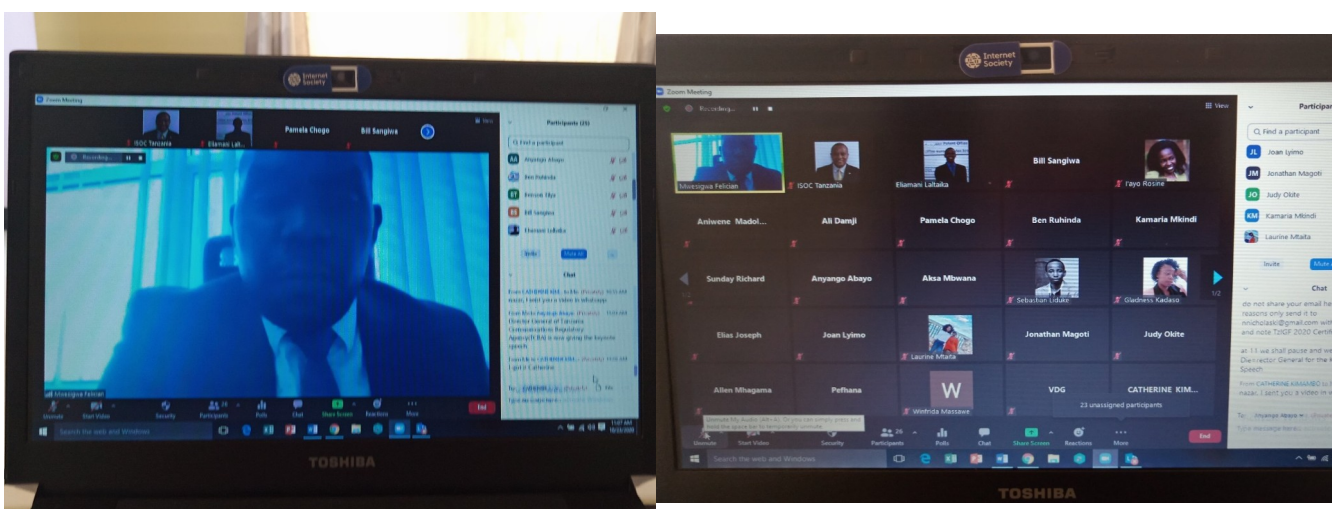

Photo1: Engineer James Kilaba, Director General Tanzania Communications Regulatory Authority delivering a keynote speech online during TZIGF 2020

Keynote Speaker

In his keynote address Eng. James Kilaba, who is the Director General of Tanzania Communications Regulatory Authority (TCRA) congratulated all the participants for attending the forum and taking the issues of Internet policy serious. He thereafter went through an array of issues regarding *Data, Environment, Inclusion* and *Trust.* He argued the participants that in discussing the Internet Ecosystem, to aim to enhance the multi-stakeholder model so as to collectively address the key issues and provide the policy opinions for the future of the Internet governance in the country.

He also said that the Government of Tanzania in addressing consumer concerns issued the Electronic and Postal Communications (Consumer Protection) Regulation, 2018 that protects users of communications services.

He further said that as the regulator of communication sector, TCRA will work together with all stakeholders to reach the goal of digital and economic inclusiveness; address environmental sustainability and ensure that ICT becomes an effective enabler and not a barrier to, economic and social progress.

Presentations

The 7th Edition of Tanzania Internet Governance Forum 2020 attracted 6 presenters, 3 females and 3 males which made it gender neutral affair. There was 45 minutes allotted for each presentation for participants to react and ask questions
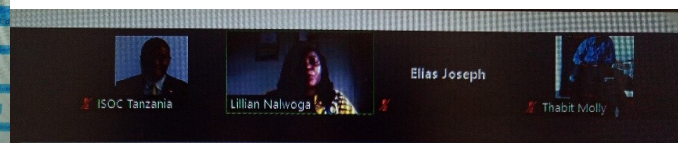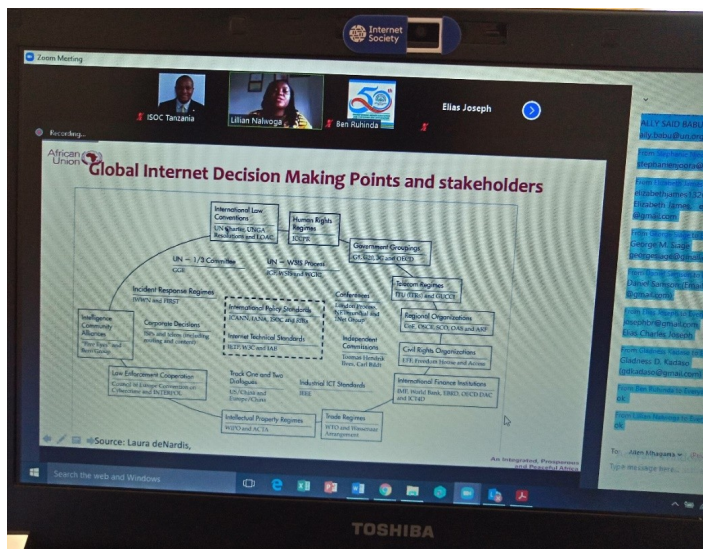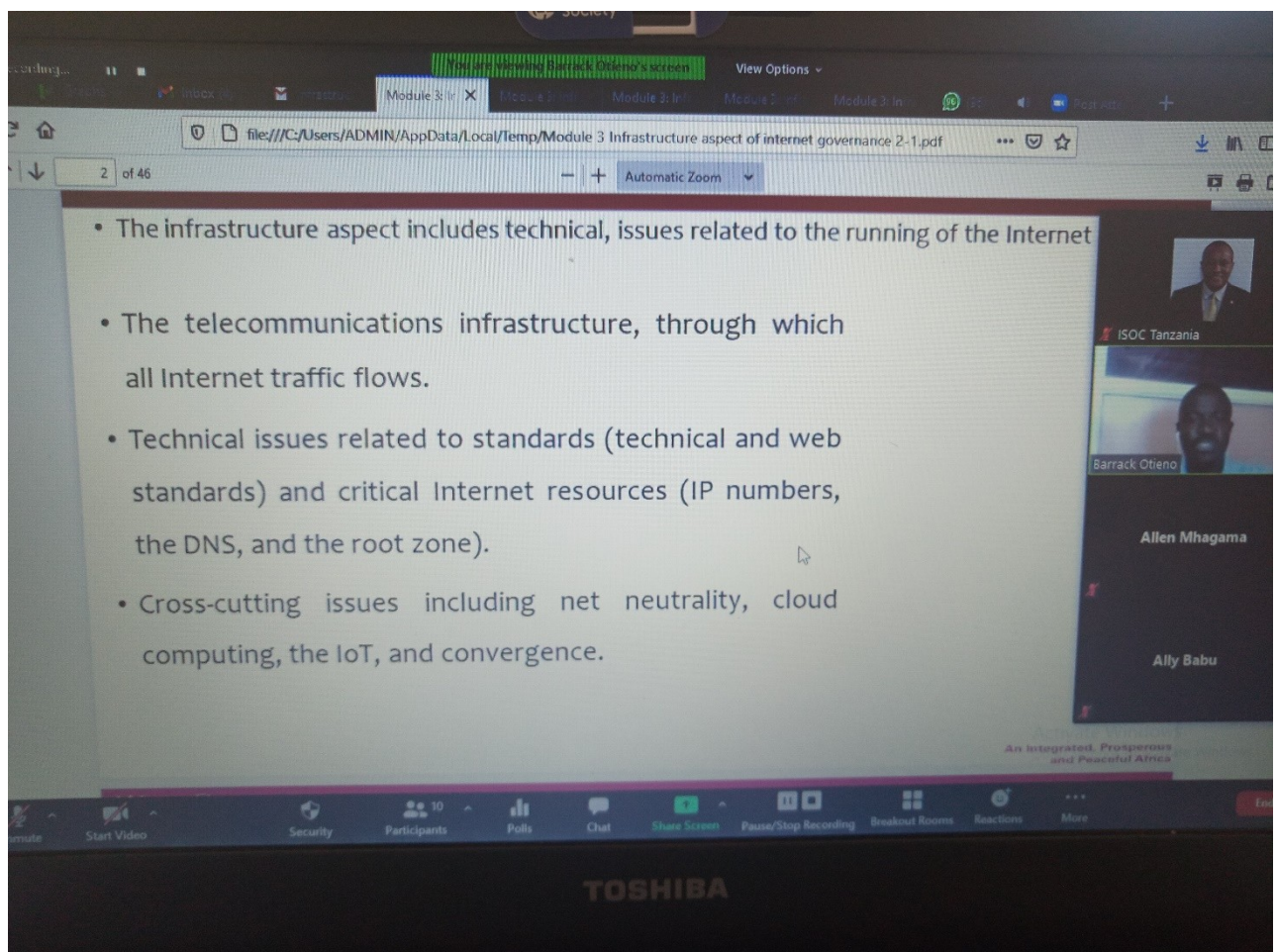

Photo2: Lilian Nalwoga, an Internet Governance trainer from AU's PRIDA in training sessions during Tanzania School of Internet Goverance(TzSIG 2020).

Tanzania School of Internet Governance (TzSIG)

The school was held from 9 am to 4pm. It was attended by 29 participants. The school engaged two Internet Governance experts on Internet Governance from the Africa Union's Policy Regulation initiative for Digital Africa (PRIDA).

Lilian Nalwoga: She works with CIPESA in Uganda. She is also a Regional Coordinator for East Africa Internet Governance Forum (EAIGF). In the morning Lilian delivered a training titled "Internet Governance and Multistakeholder Processes". She walked participants through a journey of knowing what Internet Governance, the Global Internet Ecosystem is, the fundamentals of Multistakeholder processes and relationships between the National, Regional and the Global IGF. This helped the class of TZIGF trainees get a better understanding of what Internet Governance is all about. How the multistakeholder framework works, who are the IG stakeholder and the issues that the stakeholders need to delve on.
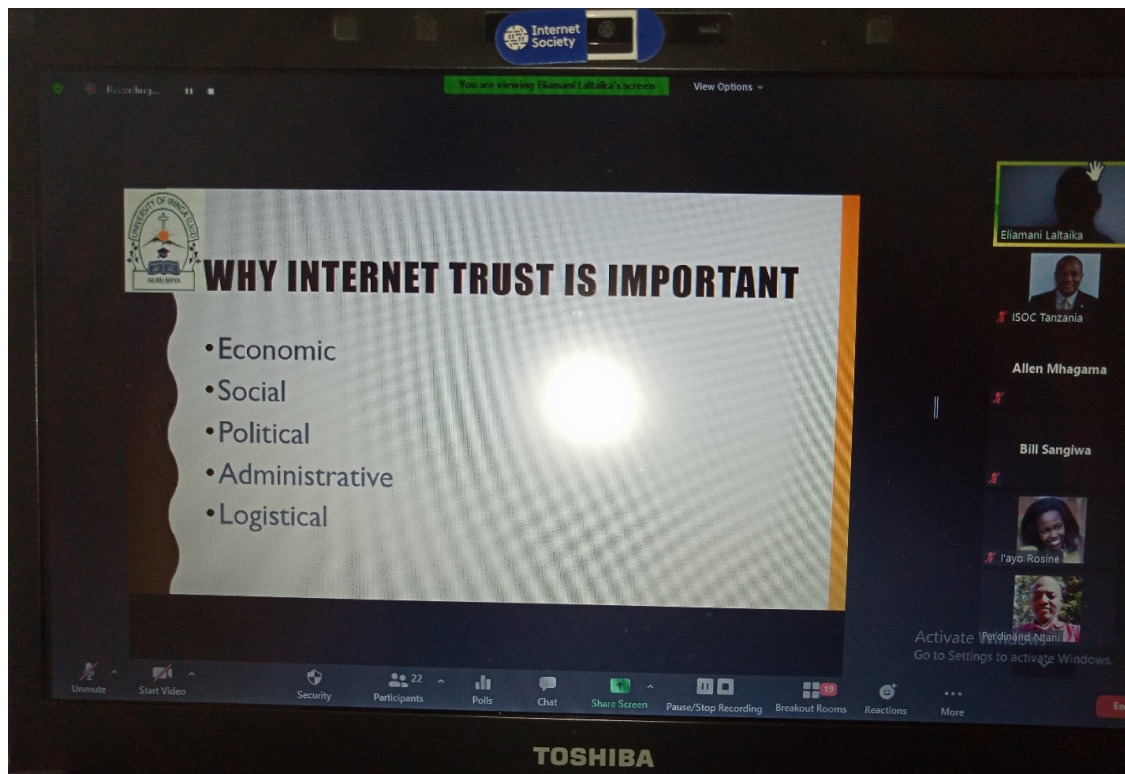

Barrack Otieno: He works with Africa Higher Education Research Institution (AHERI). He took the afternoon session and he presented on "The Infrastructure aspect of Internet Governance. The presented touched on Telecommunication Infrastructure, Standards and Internet Resources and also on cross-cutting issues such net neutrality, cloud computing, Internet of Things (IoT).

The Format

The format used during the TzSIG was a moderated *Ask Questions as I Presentation (AQIP).*

Tanzania Internet Governance Forum (TZIGF)

The forum was attended by all individuals who attended the school of Internet Governance or TzSIG. There were four presenters in total and

I'ayo Rosine Franco: She is lecturer from Iringa University. Her presentation was on Internet Trust and focused on the Economic, Social, Political, Administrative and logistical aspects of Internet Trust. Apart from making a clear cut presentation, she engaged the participants in a series of self-awareness and examining questions where each participant was prompted to "think again". She lifted participants from the comfort zones and into real, where they stopped finger pointing and begun to think to become part of the solutions to the fundamental issues that face our local Internet ecosystem.

Aksa Mbwana: She co-founded Ubunifu Iniative. Ubunifu is Kiswahili mean "Creative or Innovative". Her presentation was on *Data protection and privacy in Tanzania.* She pointed out that there is a no single comprehensive law that regulates data protection and privacy. She said data protection and privacy is regulated by a number of legislations and together with attentive and questions driven participant she took dive into all legislations that protect data and privacy. The examples of these laws include;

1. The Constitution of the United Republic of Tanzania,1977
2. Electronic and Postal Communications Act,2010 (EPOCA)

3. Electronic and Postal Communications (Consumer protection) Regulations,2018
4. Electronic and Postal Communications (Online Content) Regulations,2020
5. Electronic and Postal Communications (Investigation) Regulations
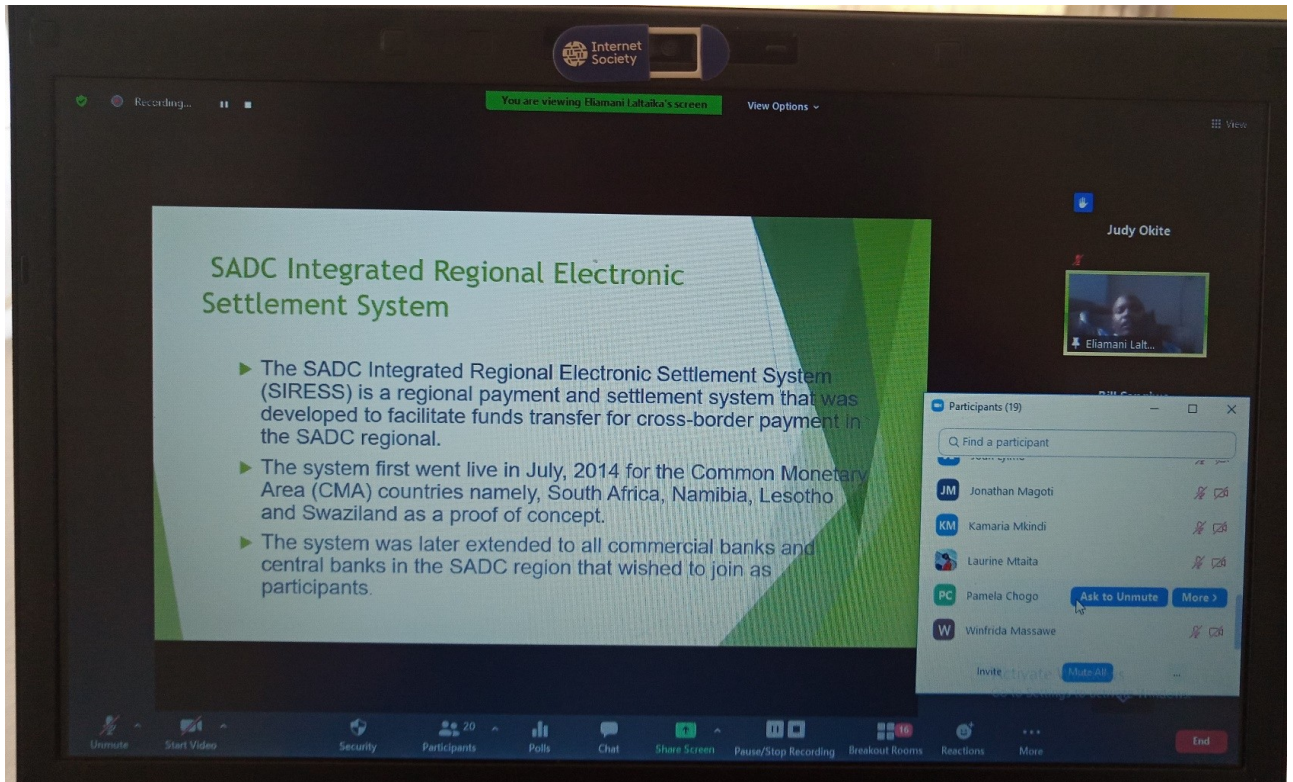6. The Cybercrimes Act, 2015
7. The Electronic Transactions Act, 2015

Photo: Dr Eliamani Laltaika making a presentation on Building Trust for E-Commerce in Tanzania: Challenges and prospects
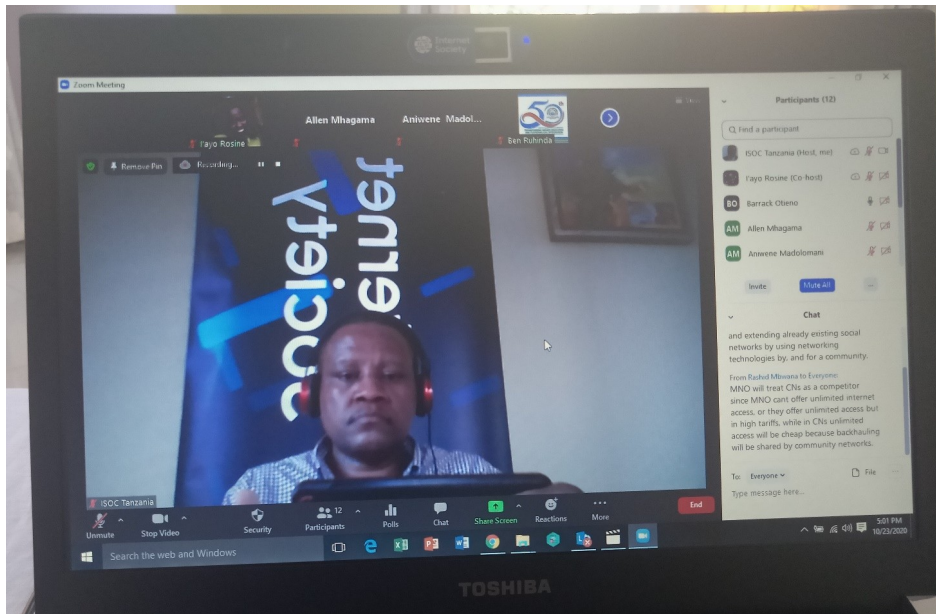
Dr. Eliamani Laltaika: A senior lecturer from Nelson Mandela African Institution of Science and Technology (NM-AIST). His presentation was on *Building Trust for E-Commerce in Tanzania: Challenges and prospects.* The don dissect and laid bare the existing mistrust between the online vendors and end users (buyers). He asserted that this mistrust has been sowed by which has been perpetuate by phony online sellers praying on unsuspecting and innocent online buyers. The he took the participants into the challenges explaining and answering questions why building Trust for E-commerce is important now and for the future of Internet ecosystem in Tanzania. Lastly he narrated the prospects of E-Commerce and how Trust online is critical to the very prospects of it.

Certificates of Attendance

At the end of the two events participants were awarded certificates signed by the trainers and the coordinator of the Tanzania Internet Governance Forum.

Closing of the Forum

The 7th Edition of Tanzania Internet Governance Forum (TZIGF) was closed by Nazarius Nicholas Kirama, the President and Chief Executive Officer of Internet Society Tanzania.

Memories from Tanzania Internet Governance Forum 2019.

Photo x: Rose Mbeyela from People with Disability Organization making a presentation during the 2019 Tanzania Internet Governance Forum.

Participation of Marginalized Groups

In TzIGF 2019 we had the largest number of people with disability and for the first time had a presentation from a person with disability. The presentation focused on challenges they face in the digital space.

Above: Participants of the Tanzania Internet Governance Forum (TzIGF 2019) in smiles and taking a group photo with chief guest, Prof. Elimani Sedoyeka, Rector Institute of Accountancy Arusha

Sponsors Acknowledgment

The Secretariat of the Tanzania Internet Governance Forum(TzIGF) would like thank the Internet Society Foundation www.isocfoundation.org for sponsoring the entire 7th edition of the Tanzania Internet Governance Forum 2020.

END.